



TERMS AND CONDITIONS (rules and regulations)

The site of Chabrolles, Vélocamping de Beffes/campsite is the property of the town of BEFFES "Mairie de Beffes". It is a territorial administration. The booking and the rules are subject to the administration terms.

Booking conditions

If you **book** in person or by telephone, at the time when we accept we deliver you an estimate form in writing. If you book online, we confirm your booking in writing.

To confirm your booking you have to pay the full amount one month in advance. By cash only. We will send you a receipt as proof of payment.

This full payment is non-refundable.

We regret that in the event of leaving early for any reason, no refunds will be given.

We may re-let the cabin or pitch previously reserved for you, if full payment is not received by the due date (previously set with you).

The contract between you and us consists of the specific written booking details and these Booking Conditions.

We will not accept any responsibility for errors arising from telephone requests not confirmed in writing. **Cancellations or booking amendments must be notified in writing.**

If we have to cancel because of circumstances beyond our control (e.g. fire, theft or flood) If we do so we will tell you as soon as possible. You will then be offered the option of an alternative holiday booking.

If you wish **to bring a pet** with you, please refer to the relevant conditions below.

- Cabins and Pitches:

We provide 9 **cabins** for one to six people capacity in the same space: single, couples, families. For group the better comfort is for 4 people.

We provide 5 **pitches**, a pitch is for one tent or caravan with one to 8 people. Our standard pitch price covers two people staying with:

- Caravan, awning and car, or tent and car, or bikes.
- We charge extra for dogs and additional extra people.

The total number (including children and babies) must not exceed the maximum capacity which we specify for the cabin, caravan or pitch which you occupy.

Amenities: Toilets, laundry and common room have disability access. And **1 cabin is a disabled lodging.**

Smoking is not permitted in our cabins.

Rules and Regulations

- Checking cabin and stay

Although we will try to ensure that you are given the accommodation which you have booked, there may be circumstances where this is impossible or inadvisable. For this reason we may, at our discretion, allocate different accommodation to you.

New arrivals must report to Reception or agent.

Please check the inventory and the cabin on arrival and report any deficiencies at the time.

- Damage and breakage to units or equipment during your period of occupation are your responsibility. They must be reported and paid for before departure.

At the end of your stay, please leave your cabin clean and tidy. If you leave the cabin in an extremely messy or untidy state, you will be charged for extra cleaning.

For cabins: the **period of your stay** is from 2:00 pm on the day of arrival to 10:00 am on the day of departure.

For touring pitches the period of your stay is from 2:00 pm on the day of arrival. Departure is by 12 noon prompt.

- Please notify Reception or agent to arrange the right time for arrival and departure with inventory or to give back the bike garage key during the opening hours of the desk reception.

All nights must be paid for at time of booking. If you wish to **extend your stay**, you must first check availability with the camp office (Camp office hours vary according to season please check times on arrival).

- To comply with health and safety regulations you must pitch according to the instructions given to you on arrival. If you pitch incorrectly you will be instructed to move. A six meter gap must be maintained between touring units for fire safety.
- For safety reasons there are restrictions on the number of tents, and objects permitted on individual pitches. Please contact Reception if you have any queries.

As we allocate bookings to pitches or cabins, it may not always be possible to extend your stay and remain on the same pitch or cabin.

- Insurance:

Caravans and tents are left at your own risk. Please take extra care of your belongings and personal safety so as not to be a target of crime.

- The "Mairie de Beffes" will not be held responsible for theft or damage to personal property, including tents, caravans, cars etc.

You should have your own liability insurance covers you, leisure and cabins, tents, and so one.

- Children

Campers under the age of 18 are not permitted on the campsite unless accompanied by parents or guardian. Parents are responsible for the actions and conduct of their children at all times. Children must not be left in the campsite at any time unattended. All playing are moderate.

- Pets:

The following breeds are not welcome at Chabrolles-Vélocamping de Beffes: Rottweilers; Pit Bull Terriers; German Shepherds, Brazilian...

Some cabins are not allowed for pets.

- All pets on a leash and under control at all times. And not be left alone in cabins, tents or sites.
- All Pets must have necessary immunization shots.
- Pets are to be kept out of the beds and washrooms.
- Pet excrement must be cleaned up and disposed of by the owner.
- Excessive noise by any pet must be controlled.
- Any dog in the park that poses a threat to any person must be removed immediately.

- Fire

All fire are not allowed, also fireworks or firearms are prohibited on property.

- Cleaning

All cabins and pitches must be kept in neat and tidy condition at all times. All personal items must be kept in trailer or tents or cabins.

- Please respect the toilet and shower facilities and help keep them clean.

Please remain responsible for your litter at all times -

- Please use the special recycling points, bins and receptacles provided, located behind the Diving Center. For the bottles it's near the port outside the campground. Do not throw beer caps, cans or bottles in campsite.

If it becomes necessary for management to clean your site or cabin to our standards, a cleaning fee will be charged.

All sites and cabins must be left in same condition you found them in.

- Quiet time

From 11:00 PM till 6:00 AM. This is to be fair to all campers young and old!

- General noise/music/language and behaviour should be kept at a responsible level at all times, taking into consideration all other campers.
- No music or loud behaviour is permitted after 11.00 PM,

You will be removed from the site if you do not abide by this rule and disturb other campers.

No drugs or legal highs are permitted on site.

DISREGARD OF THIS CAMPSITE POLICY COULD RESULT IN IMMEDIATE EXPULSION.

- vehicle

One vehicle per site

- Speed limit in campground "20 km per hour".

No vehicle repairs on sites.

- guests

All guests must register at camp office.

No visitors are allowed to enter campground after 18:00 Hrs. Visitors must leave Campground by 23:00 Hrs.

- Guests are to use the parking located near the Tourism Information hall.

All guests are your responsibility - any damages or safety concerns are yours.

- Manifold, behavior

No household equipment permitted on campground property.

Campers should take good care not to damage any trees, shrubs, buildings, fixtures, fittings or other property. Any damage should be reported to the camp office. No nails or rope are used in cabins, or any trees.

Trespassing on private property around the campground is unacceptable. Please respect the privacy also in the campsite. When walking, please use path and not cut across seasonal sites.

Loud parties, rowdiness, rude and immoral conduct, drunkenness etc. will not be tolerated and will result in immediate expulsion without refund.

- All alcoholic beverages must be placed plastic drinking containers to walk from one site to another.

The facilities at Chabrolles -Vélocamping de Beffes /Campsite are for recreational and educational purposes only.

All people are welcome at Chabrolles -Vélocamping de Beffes; management and staff will not tolerate any discriminatory behaviour towards fellow campers, whether this is verbal or physical. Any campers found to be displaying such behaviour will have their booking terminated and be asked to leave. All tents and caravans will be removed from the site by our ground staff.

Campers are expected to conform to good camping practices at all times.

The management reserves the right to refuse admission and to terminate any booking by reason of contravention of these rules. NO REFUNDS FOR EVICTIONS

If you have any problems, please contact the campsite office in the first instance; if it is outside office hours, please contact our Security: 06 98 57 83 02. A phone Emergency (red one) is located near the Diving Center.

We hope you enjoy your stay.